



MaineCare Services

*An Office of the
Department of Health and Human Services*

John E. Baldacci, Governor

Brenda M. Harvey, Commissioner

MaineCare Matters No. 3

November 27, 2007

Tracking claims held for interim payment reconciliation (IPR)

You can get a report of your Claims Held for IPR on the MaineCare Claims Status portal. The link is http://www.maine.gov/bms/member/innerthird/temp_prov_portal.htm. (If you do not already have access to the portal reports, contact 1-800-321-5557 option 9.) At the portal, click "Held for IPR" in the Selection Criteria. The report itself will show these claims as "paid." Instead of having claim payments withheld, you can send MaineCare a check for the amount you owe. Mail checks to Interim Payment Recovery Unit, 442 Civic Center Drive, Augusta, ME 04333; please write "IPRT" on the check's memo line.

Update on claim hold for providers with interim payment balances

Since April 2007, MaineCare Services has been holding certain claim payments to help MaineCare providers repay interim payments issued during the MeCMS implementation. Thank you for your cooperation and patience with this process.

MaineCare began has begun to release some claims from the interim payment recovery claim hold. This is being done so that providers can record the claim payments in their accounts receivable systems and close

their books. This also allows the State to recover the interim payments issued to providers.

Each week, a group of providers and associated provider numbers are identified for claim hold release. Not all of an organization's provider numbers may be released in a given week. Once claims are released, MaineCare runs its customary claim payment cycle, including any "non-held" claims that are set to pay, and the paper and 835 electronic remittance advices are generated.

Please note that designated providers are not notified in advance. Providers need to review the paper and 835 remittance advices to determine if claims have been released from the claim hold.

For more information, including how previously held claims appear on remittance advices, go to http://www.maine.gov/dhhs/bms/member/innerthird/mecms_portal_news.html and scroll down to "Information on Release of Claims from Claim Hold Recovery."

Update on prior authorization for radiology

The decision has been made not to pursue prior authorization for radiology procedures. It was determined that, for now, the implementation

of PAs did not have a financial return commensurate with the administrative expense and effort.

Behavioral health ASO training

APS Healthcare, in partnership with the Department, is conducting provider training regarding the Maine Behavioral Health Administrative Services Organization (ASO) during the months of November and December. The training topics include provider program requirements for member registration, prior authorization and utilization review, Level of Care Criteria and provider use of APS' data system, CareConnection®. MaineCare staff will also provide training about MaineCare billing changes related to the ASO.

Web-based trainings are also offered for providers to learn the use of CareConnection® to submit review information, to check member eligibility, to check authorization status, to download authorization data etc.

Two in-person trainings remain open on December 10 in Brunswick and December 17 in Houlton. Several two-hour web-based training sessions remain on November 28, 29 and 30.

To register to attend these trainings or for more information please contact APS Healthcare at kscott@apshealthcare.com

Sections 21 and 29 Training

Standardized rates for the comprehensive home and community benefits waiver, known as Section 21 and the community support waiver, known as Section 29 are scheduled for implementation on December 30 and January 1, 2008. Provider training on billing and documentation for both waivers is outlined here. The training is offered by developmental services' resource coordinators and MaineCare provider relations representatives. All sessions will take place from 9:00 to 11:30 a.m. For

registration and information, contact Jeremy Jones at Mainecaretng.dhhs@maine.gov.

- **Tuesday, December 4**
Northern Maine Community College,
Edmunds Conference Center
Presque Isle, 33 Edgemont Drive
- **Wednesday, December 5**
Dorothea Dix Psychiatric Center,
Main Entrance
Bangor, 176 Hogan Road
- **Thursday, December 6**
Machias DHHS
Machias, 13 Prescott Drive
- **Monday, December 10**
Sanford DHHS
Sanford, 890 Main Street
- **Tuesday, December 11**
Portland DHHS
Portland, 161 Marginal Way
- **Wednesday, December 12**
Lewiston DHHS
Lewiston, 200 Main Street
- **Monday, December 17**
MaineCare Services
Augusta, 442 Civic Center Drive

Contact Us

Toll free in the U.S. and Canada,
1-800-321-5557

TTY: 1-800-423-4331

Augusta area: 207-624-7539

<http://www.maine.gov/dhhs/bms/>

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